

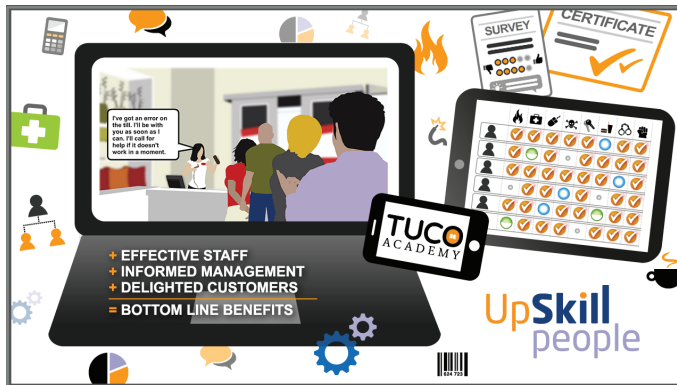
# Get great performance from your team



Getting the best from your people means giving them the skills to do their job. Training and development is essential to keep your business safe, legal and delivering the best possible experience for your customers.

TUCO Academy have partnered with Upskill People. They are the market leaders in hospitality online training, have years of experience and train hundreds of thousands of staff working for some of the best names in the business.

Your team can be upskilled at a time and pace to suit them. It's fast, effective and there's a full audit of all activity.



## Your team get:

- Personalised accounts and passwords
- Access to highly engaging and interactive courses made up of enjoyable bite-sized modules, less time training more time with customers
- Individual learning 'road map'
- Assessments for each course to show what they have learned, complete with feedback
- Certificates for all courses passed

## You get:

- Instant online reporting that lets managers easily see who has done what you need them to (and who hasn't)
- A compliant business with lower risk
- Managers' time freed up to focus on day to day operations
- Learning that's always up to date

**Above all, an improved bottom line.**

“ Consistency is really important and the courses are the same for everyone. Quality of training is guaranteed so people learn, understand and put their new skills into practice. **Online is far more cost effective than other formats.** ”

A range of courses are available covering topics such as:

- Personal Essentials
- Sales and Service
- Health & Safety
- Food Hygiene
- Serving Customers with Hearing Loss

(see next page for packages available)



**Get in touch now to find out how your team can perform better**



<http://tuco.ac.uk/learn>

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# Pick the packages that are right for your team



	TUCO Compliance Essentials	TUCO Food and Drink Sales & Service	TUCO Counter Food and Drink Sales & Service	TUCO Compliance for Managers	TUCO Managing People
Personal Essentials	✓				
Health and Safety Essentials	✓				
Fire Safety Essentials	✓				
Food Hygiene Essentials	✓				
Food Allergens and the Law	✓				
Think 21 Alcohol Sales	✓				
Alcohol Plus	✓				
Drug Awareness in Licensed Premises	✓				
Cellar Management Skills		✓	✓		
Cask Ale – Need to Know Cider/Perry – Need to Know Whisky – Need to Know Gin – Need to Know Vodka - Need to Know Red Wine – Need to Know White Wine – Need to Know Sparkling Wine – Need to Know Essential Cocktails – Need to Know		✓	✓		
Food Sales and Service Essentials		✓			
Food Sales and Service Skills		✓			
Serving Customers with Hearing Loss Essentials		✓	✓		
Counter Food Sales and Service Essentials			✓		
Health and Safety for Managers				✓	
Food Hygiene for Managers				✓	
Equality for Managers				✓	
<b>Managing People Series:</b> Preparation Recruitment Induction Coaching Performance Management Appraisals Managing Talent					✓

If you have specific needs and are looking for a more tailored platform and course library, then please get in touch.

[Register online now](#)

[Or get in touch for more information](#)

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