

Get great performance from your team



Getting the best from your people means giving them the skills to do their job. Training and development is essential to keep your business safe, legal and delivering the best possible experience for your customers.

Nisa Academy have partnered with Upskill People. They are the market leaders in retail online training, have years of experience and train hundreds of thousands of staff working for some of the best names in the business.

Your team can be upskilled at a time and pace to suit them. It's fast, effective and there's a full audit of all activity.



Your team get:

- Personalised accounts and passwords
- Access to highly engaging and interactive courses made up of enjoyable bite-sized modules, less time training more time with customers
- Individual learning 'road map'
- Assessments for each course to show what they have learned, complete with feedback
- Certificates for all courses passed

You get:

- Instant online reporting that lets managers easily see who has done what you need them to (and who hasn't)
- A compliant business with lower risk
- Managers' time freed up to focus on day to day operations
- Learning that's always up to date

Above all, an improved bottom line.

// Consistency is really important and the courses are the same for everyone. Quality of training is guaranteed so people learn, understand and put their new skills into practice.
Online is far more cost effective than other formats. //

A range of courses are available covering topics such as:

- Welcome to Retail
- Sales and Service
- Health & Safety
- Restricted Products
- Food Hygiene

(see next page for packages available)



Get in touch now to find out how your team can perform better



www.upskillwithnisa.com

retailacademy@nisaretail.com

Pick the packages that are right for your team



	Academy Essentials	Sales and Service	Driving Sales & Reducing Cost	Forecourt (package add-on)	Alcohol - Scotland (package add-on)	Managing People
NISA Academy Essentials (Free of charge) Booklet - Health and Safety Booklet - Fire Safety Booklet - Working Safely Around the Stockroom Booklet - Age Restricted Sales Booklet - Tobacco Products Directive Booklet - Fireworks Booklet - Food Safety Booklet - Security Booklet - Delivering Dazzling Service Booklet - Symbol Matrix Training: Customer Experience	🔴	🔴	🔴			🔴
Welcome To Retail		🔴	🔴			
Personal Essentials		🔴	🔴			
Sales and Service Essentials (Compact)		🔴	🔴			
Sales and Service Challenge (Level 1)		🔴	🔴			
Fresh Produce - Need to Know		🔴	🔴			
Effective Merchandising		🔴	🔴			
Counter Food Sales & Service Essentials			🔴			
Security Essentials			🔴			
Managing Stock			🔴			
Violence & Aggression at Work			🔴			
Fuel Safety Essentials				🔴		
Forecourt Competent Person				🔴		
Challenge 25 Alcohol (Scotland)					🔴	
Alcohol Plus (Scotland)					🔴	
NISA Managing People Preparation Wellbeing Recruitment Induction Coaching & Performance Management Appraisals Managing Talent						🔴

Register online now

Or get in touch for more information

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