

# Get great performance from your team



Getting the best from your people means giving them the skills to do their job. Training and development is essential to keep your business safe, legal and delivering the best possible experience for your customers.

Institute of Hospitality have partnered with Upskill People. They are the market leaders in hospitality online training, have years of experience and train hundreds of thousands of staff working for some of the best names in the business.

Your team can be upskilled at a time and pace to suit them. It's fast, effective and there's a full audit of all activity.



## Your team get:

- Personalised accounts and passwords
- Access to highly engaging and interactive courses made up of enjoyable bite-sized modules, less time training more time with customers
- Individual learning 'road map'
- Assessments for each course to show what they have learned, complete with feedback
- Certificates for all courses passed

## You get:

- Instant online reporting that lets managers easily see who has done what you need them to (and who hasn't)
- A compliant business with lower risk
- Managers' time freed up to focus on day to day operations
- Learning that's always up to date

**Above all, an improved bottom line.**



// Consistency is really important and the courses are the same for everyone. Quality of training is guaranteed so people learn, understand and put their new skills into practice.  
**Online is far more cost effective than other formats.** //

A range of courses are available covering topics such as:

- Personal Essentials
- Fire Safety
- Health & Safety
- Restricted Products
- Food Hygiene

(see next page for packages available)



**Get in touch now to find out how your team can perform better**



[www.upskillwithioh.com](http://www.upskillwithioh.com)

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# Pick the packages that are right for your team



	IoH Hospitality Compliance	IoH Hospitality Essentials	IoH Coffee Shop & Deli Compliance	IoH Coffee Shop & Deli Essentials	IoH Compliance for Managers	IoH Managing People
Personal Essentials	●	●	●	●		
Health & Safety Essentials	●	●	●	●		
Fire Safety Essentials	●	●	●	●		
Food Hygiene Essentials	●	●	●	●		
Food Allergens and the Law	●	●	●			
Challenge 25 Alcohol	●	●		●		
Drug Awareness in Licensed Premises	●	●				
Violence and Aggression at Work		●		●		
Food Sales and Service Essentials		●				
Food Sales and Service Skills		●				
Cellar Management Skills		●				
Cask Ale - Need to Know						
Whisky - Need to Know						
Gin - Need to Know						
Red Wine - Need to Know		●				
White/Rose - Need to Know						
Sparkling Wine - Need to Know						
Essential Cocktails - Need to Know						
Consumer Law and Food Safety			●	●		
Age Restricted Sales			●	●		
Counter Food Sales and Service Essentials				●		
Effective Merchandising				●		
Fresh Produce – Need to Know				●		
Security Essentials				●		
Health and Safety for Managers					●	
Food Hygiene for Managers					●	
Equality for Managers					●	
<b>Managing People:</b>						
Preparation						
Recruitment						
Induction						
Coaching						
Performance Management						
Appraisals						
Managing Talent						●

Register online now

Or get in touch for more information

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